

SCRUTINY COMMISSION FOR HEALTH ISSUES	Agenda Item No. 7
13 NOVEMBER 2012	Public Report

Report of the Executive Director of Adult Social Care

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ADULT SOCIAL CARE QUARTER 2 PERFORMANCE REPORT

1. PURPOSE

- 1.1 The attached report provides an update on the delivery of Adult Social Care services in Peterborough against the key priorities identified in the department's business plan, linked against the four outcomes domains contained within the national Adult Social Care outcomes framework.

2. RECOMMENDATIONS

- 2.1 The Scrutiny Commission are asked to review and comment upon the performance information within the report.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

- 3.1 The Adult Social Care outcomes have strong links to the health and wellbeing aspects of the community strategy.

The report details performance against all available national indicators from the national outcomes framework.

4. BACKGROUND

- 4.1 The attached report has been constructed to provide summarised information on the following:
- An overview of progress on priority areas within the departments business plan mapped against the four national outcome domains (including Safeguarding);
 - An updated position with regard to progress against national and local performance indicators;
 - An update on the status of key projects which are underway to achieve these priorities

This report covers the second quarter of 2012-13.

5. KEY ISSUES

- 5.1 ***Priority One – promoting and supporting people to maintain their independence***
Our operating model for Adult Social Care to promote independence and support people for longer in lower care environments (more people supported at home rather than in residential or nursing home care) has been developing.

In particular the reablement service is expanding and delivering good outcomes in respect of the levels of need with which people leave the service. Work is progressing to secure additional professional support services in reablement, including through appointing additional dedicated care management and Occupational Therapy posts to the service. We are also increasing the use of independent sector providers to deliver reablement, so increasing the numbers being able to benefit from reablement at any one time.

5.2 **Priority 2 – delivering a personalised approach to care**

Progress is being made on against the key enablers of this priority. Numbers of Learning disabled people receiving annual health checks is increasing and expected to hit the target of 16% by the end of the year.

Numbers using the shared lives scheme is increasing and the recent campaign has created interest from prospective carers.

The national carers survey is currently underway, with just under one thousand carers being sent a survey.

We have also made improvements to the mechanisms for monitoring the quality of social care support being delivered through the implementation of case file auditing for care management and reviews of our contracts with independent sector providers using quality standards adopted from a Regional model contract developed by the Association of Directors of Adult Social Services (ADASS)

5.3 **Priority 3 – Empowering people to engage with their communities and have fulfilled lives**

We continue to do well in supporting adults with learning disability into employment. However, are numbers in settled accommodation are still comparatively low. This reflects the continued need for us to find alternatives to residential care for adults with learning disabilities, who may have been in those settings for some time.

We also recognise the need to improve availability of information for all client groups to help inform their choice of care service and facilitate their access to mainstream or community services. Our work to introduce an online directory of services is now underway with and expected delivery date of January 2012.

Our consultation on the recommendations for home closures arising from the Older Peoples Accommodation Strategy has recently been completed and the outcomes were reported to the Scrutiny Commission at a special meeting on 1st November 2012

5.4 **Safeguarding Vulnerable Adults**

Progress has been made in the process of conducting safeguarding investigations. The backlog of cases previously reported has now been cleared and the performance against process indicators for alerts, referrals and investigations for quarter 2 have shown a marked improvement.

We are now moving our focus on to quality monitoring and are piloting a case audit tool for safeguarding investigations.

A permanent strategic lead has been appointed and will be in post at the end of November 2012.

6. **IMPLICATIONS**

- 6.1 This report reflects our delivery against the national outcomes framework for Adult Social Care. It covers services provided to the whole City.

7. **CONSULTATION**

- 7.1 None

8. **NEXT STEPS**

- 8.1 A report on Quarter 3 progress will be brought to the Commission in March 2013

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 Adult Social Care Outcomes Framework

10. APPENDICES

10.1 Appendix 1 Quarter 2 Performance Report.

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